

Global Protect VPN Client

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 5-min read

What is Global Protect?

Global Protect is an app that allows you to create a tunnel to the campus network. It can allow you to browse library resources as if you are on campus, and should resolve most library access issues.



If you're having issues accessing a WSU resource when off campus, check to see if you're connected to VPN!

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Install and Connect

Windows

MacOS

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Install

1. Browse to <https://sslvpn.spokane.wsu.edu/> and log in with your WSU Network ID credentials.
2. After logging in, there will be several installation files available for each operating system. Select the appropriate file for your device and download it.
 - When selecting which Windows agent to download, consider the age of your device: newer devices will likely need the 64-bit agent, while older devices will need the 32-bit agent.
3. Locate the downloaded file and click on it to execute it. Click **Next** to continue.
4. Accept the default installation location (it may vary depending on Windows version). Click **Next** to continue and **Close** to complete the installation.
5. Once the installation has finished, the GlobalProtect client should start automatically. If not, you can launch the GlobalProtect client from the Start menu .

Connect

6. Enter the portal address spokane.wsu.edu (just the DNS name—no https prefix) and then click **Connect**.
7. Once the GlobalProtect client connects to the portal, you will be directed to sign in with your WSU credentials.
 - Note that you are required to complete the multifactor authentication on another device!
8. Once complete, the VPN should show **Connected**.

The GlobalProtect client should start automatically. It should appear in the tray in the lower-right-hand corner of your screen in the form of a globe icon. Clicking on this icon will open the window that shows the status and the option to connect or disconnect. Be sure to disconnect the VPN when it is no longer in use.



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Disconnect

Open the Global Protect application on your device and select the **Disconnect** button.

