

Global Protect VPN Client

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🕒 5-min read

What is Global Protect?

Global Protect is an app that allows you to create a tunnel to the campus network. It can allow you to browse library resources as if you are on campus, and should resolve most library access issues.



If you're having issues accessing a WSU resource when off campus, check to see if you're connected to VPN!

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Install and Connect

Windows

MacOS

iPad

Most issues on Macs are caused by not following step 8 exactly. Please pay close attention.

Install

1. Browse to <https://sslvpn.spokane.wsu.edu/> and log in with your WSU Network ID credentials.
2. After logging in, download the **Mac 32/64 bit GlobalProtect agent**.
3. When the download completes, run the file. Click **Continue**.
4. On the destination, select **Screen**, select the install folder, and then click **Continue**.
5. On the Installation Type screen, select the GlobalProtect installation package check box , and then click **Continue**.
6. Click **Install** to confirm that you want to install GlobalProtect.
7. When prompted, enter your **WSU username and password**, and then click **Install Software** to begin the installation.
8. **When this security box appears, users MUST click the Open Security Preferences button (NOT the OK button). Click the Allow button at the bottom of the Security & Privacy box to allow the Palo Alto Extension.**
9. After installation is complete, close the installer.

Connect

10. Launch the GlobalProtect app by searching for it in the Launchpad.
11. Set the portal address to sslvpn.spokane.wsu.edu.
12. Once the GlobalProtect client connects to the portal, you will be directed to sign in with your WSU credentials.
 - Note that you are required to complete the multifactor authentication on another device!
13. Once complete, the VPN should show **Connected**.



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Disconnect

Open the Global Protect application on your device and select the **Disconnect** button.

